	Con 1 to 100 to
Tammy Hussin, Esq. (Bar No. 155290) Lemberg & Associates, LLC 6404 Merlin Drive Carlsbad, CA 92011 Telephone (855) 301-2100 ext. 5514 thussin@lemberglaw.com  Lemberg & Associates, LLC 1100 Summer Street Stamford, CT 06905 Telephone: (203) 653-2250	2013 DEC 10 PM 12: 07  CLERK U.S. DISTRICT COURT  COS ANGELES  BY GLORIFF CONTROL TO A SERVICE CONTROL OF THE PROPERTY OF THE
Facsimile: (203) 653-3424  Attorneys for Plaintiff, Richard Perez	
CENTRAL DISTRIC	DISTRICT COURT CT OF CALIFORNIA I DIVISION
Richard Perez,	Case No.: EDCV/3-2265-VAP (D)
Plaintiff, vs.  Marigold Financial LLC; and DOES 1-10, inclusive,  Defendants.	COMPLAINT FOR DAMAGES 1. VIOLATION OF FAIR DEBT COLLECTION PRACTICES ACT, 15 U.S.C. § 1692 ET. SEQ; 2. VIOLATION OF FAIR DEBT COLLECTION PRATICES ACT, CAL.CIV.CODE § 1788 ET. SEQ; 3. VIOLATION OF TELEPHONE CONSUMER PROTECTION ACT 4 U.S.C. § 227 ET. SEQ.  JURY TRIAL DEMANDED
	COMPLAINT FOR DAMAGE

For this Complaint, the Plaintiff, Richard Perez, by undersigned counsel, states as follows:

#### **JURISDICTION**

- 1. This action arises out of Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA"), violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227, *et. seq.* ("TCPA"), and the invasions of Plaintiff's personal privacy by the Defendants and its agents in their illegal efforts to collect a consumer debt.
  - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendants transact business here and a substantial portion of the acts giving rise to this action occurred here.

### **PARTIES**

- 4. The Plaintiff, Richard Perez (hereafter "Plaintiff"), is an adult individual residing in Walnut, California, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3), and is a "person" as defined by 47 U.S.C. § 153(10).
- 5. Defendant, Marigold Financial LLC ("Marigold"), is a California business entity with an address of 3649 9th Street, Riverside, California 92501, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6), and is a "person" as defined by 47 U.S.C. § 153(10).

- 6. Does 1-10 (the "Collectors") are individual collectors employed by Marigold and whose identities are currently unknown to the Plaintiff. One or more of the Collectors may be joined as parties once their identities are disclosed through discovery.
  - 7. Marigold at all times acted by and through one or more of the Collectors.

#### **ALLEGATIONS APPLICABLE TO ALL COUNTS**

#### A. The Debt

- 8. A financial obligation (the "Debt") was allegedly incurred to an original creditor (the "Creditor").
- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to Marigold for collection, or Marigold was employed by the Creditor to collect the Debt.
- 11. The Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

#### B. The Facts

12. Within the last four years, Marigold called Plaintiff on his cellular telephone in an attempt to collect the Debt.

- 13. The Debt is allegedly owed by a person other than Plaintiff (the "Debtor").
- 14. Plaintiff does not know the Debtor and is in no way responsible for the repayment of the Debt.
- 15. When Plaintiff answered the calls, Marigold used an automated voice indicating it was attempting to reach the Debtor.
- 16. When the calls began, Plaintiff informed Marigold that it was calling the wrong number and advised that he did not know the Debtor.
- 17. Thereafter, Marigold continued to call Plaintiff on his cellular telephone using an automated voice in an attempt to reach the Debtor.
- 18. Plaintiff waited for a live representative a number of times in an effort to get the calls to stop. Each time, Plaintiff reminded Marigold that it was calling the wrong number and instructed Marigold to remove his telephone number from the account and stop all calls.
- 19. Despite knowing the Debtor could not be reached at Plaintiff's number and ignoring Plaintiff's multiple attempts to stop the calls, Marigold nonetheless continued calling Plaintiff at an annoying and harassing rate, placing two to three calls to his cellular telephone per day, for weeks and months on end.

# <u>COUNT I</u> <u>VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT</u> 15 U.S.C. § 1692, et seq.

- 20. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 21. The Defendants engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt, in violation of 15 U.S.C. § 1692d.
- 22. The Defendants caused a phone to ring repeatedly and engaged the Plaintiff in telephone conversations, with the intent to annoy and harass, in violation of 15 U.S.C. § 1692d(5).
- 23. The Defendants used unfair and unconscionable means to collect a debt, in violation of 15 U.S.C. § 1692f.
- 24. The foregoing acts and omissions of the Defendants constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
- 25. The Plaintiff is entitled to damages as a result of the Defendants' violations.

# <u>COUNT II</u> <u>VIOLATION OF THE ROSENTHAL FAIR DEBT COLLECTION</u> PRACTICES ACT, Cal. Civ. Code § 1788 et seq.

- 26. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 27. The Rosenthal Fair Debt Collection Practices Act, California Civil Code section 1788 *et seq.* ("Rosenthal Act") prohibits unfair and deceptive acts and practices in the collection of consumer debts.
- 28. Marigold Financial LLC, in the regular course of business, engages in debt collection and is a "debt collector" as defined by Cal. Civ. Code § 1788.2(c).
- 29. The Defendants caused a telephone to ring repeatedly and engaged the Plaintiff in continuous conversations with an intent to annoy the Plaintiff, in violation of Cal. Civ. Code § 1788.11(d).
- 30. The Defendants communicated with the Plaintiff with such frequency as to be considered harassment, in violation of Cal. Civ. Code § 1788.11(e).
- 31. The Defendants failed to comply with the provisions of 15 U.S.C. § 1692, et seq., in violation of Cal. Civ. Code § 1788.13(e).
- 32. The Defendants did not comply with the provisions of Title 15, Section 1692 of the United States Code, in violation of Cal. Civ. Code § 1788.17.
- 33. The Plaintiff is entitled to damages as a result of the Defendants' violations.

# <u>COUNT III</u> <u>VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT –</u> 47 U.S.C. § 227, et seq.

- 34. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 35. Plaintiff never provided his cellular telephone number to Marigold or the Creditor and never provided his consent to be contacted on his cellular telephone.
- 36. Without prior consent, Marigold contacted the Plaintiff on his cellular telephone using an automatic telephone dialing system and/or by using a prerecorded or artificial voice in violation of 47 U.S.C. § 227(b)(1)(A)(iii).
- 37. Defendants continued to place automated calls to Plaintiff's cellular telephone after being advised multiple times it had the wrong number and knowing there was no consent to continue the calls. As such, each call placed to Plaintiff was made in knowing and/or willful violation of the TCPA, and subject to treble damages pursuant to 47 U.S.C. § 227(b)(3)(C).
- 38. The telephone number called by Marigold was assigned to a cellular telephone service for which Plaintiff incurs charges for incoming calls pursuant to 47 U.S.C. § 227(b)(1).
- 39. The calls from Marigold to Plaintiff were not placed for "emergency purposes" as defined by 47 U.S.C. § 227(b)(1)(A)(i).

40. Marigold's telephone system has the capacity to store numbers in a random and sequential manner.

#### COUNT IV INVASION OF PRIVACY BY INTRUSION UPON SECLUSION

- 41. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 42. The Restatement of Torts, Second, § 652B defines intrusion upon seclusion as, "One who intentionally intrudes…upon the solitude or seclusion of another, or his private affairs or concerns, is subject to liability to the other for invasion of privacy, if the intrusion would be highly offensive to a reasonable person."
- 43. California further recognizes the Plaintiff's right to be free from invasions of privacy, thus the Defendants violated California state law.
- 44. The Defendants intentionally intruded upon Plaintiff's right to privacy by continually harassing Plaintiff with the above referenced telephone calls.
- 45. The telephone calls made by the Defendants to Plaintiff were so persistent and repeated with such frequency as to be considered, "hounding the plaintiff," and, "a substantial burden to her existence," thus satisfying the Restatement of Torts, Second, § 652B requirement for an invasion of privacy.

- 46. The conduct of the Defendants in engaging in the illegal collection activities resulted in multiple invasions of privacy in such a way as would be considered highly offensive to a reasonable person.
- 47. As a result of the intrusions and invasions, the Plaintiff is entitled to actual damages in an amount to be determined at trial from the Defendants.
- 48. All acts of the Defendants and its agents were committed with malice, intent, wantonness, and recklessness, and as such, the Defendants are subject to punitive damages.

#### PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the Defendants:

- A. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendants;
- B. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. §1692k(a)(2)(A) against the Defendants;
- C. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.§ 1692k(a)(3) against the Defendants;
- D. Actual damages pursuant to Cal. Civ. Code § 1788.30(a);
- E. Statutory damages of \$1,000.00 for knowingly and willfully committing violations pursuant to Cal. Civ. Code § 1788.30(b);

- F. As a result of each call made in negligent violation of the TCPA,

  Plaintiff is entitled to an award of \$500.00 in statutory damages for each

  call in violation of the TCPA pursuant to 47 U.S.C. § 227(b)(3)(B);
- G. As a result of each call made in knowing and/or willful violation of the TCPA, Plaintiff is entitled to an award of treble damages in an amount up to \$1,500.00 pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C);
- H. Actual damages from the Defendants for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy and intentional infliction of emotional distress in an amount to be determined at trial for the Plaintiff;
- I. Punitive damages; and
- J. Such other and further relief as may be just and proper.

#### TRIAL BY JURY DEMANDED ON ALL COUNTS

DATED: December 10, 2013 TAMMY HUSSIN

By:\_\_\_\_\_

Tammy Hussin, Esq.

Lemberg & Associates, LLC

Attorney for Plaintiff, Richard Perez

## UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

#### NOTICE OF ASSIGNMENT TO UNITED STATES JUDGES

This case	has been assigned to D	istrict Judge	Virginia A. Pl	hillips	_ and the assigned
Magistrate Judge	e is David T	Bristow .			
	The case number on all	documents filed with	the Court shou	ld read as follo	ws:
	<b>I</b>	EDCV13-2265-VA	P (DTBx)		
Pursuant	to General Order 05-0'	7 of the United States I	District Court fo	or the Central I	District of
California, the M	Iagistrate Judge has bee	n designated to hear d	iscovery related	motions.	
All disco	very related motions sh	ould be noticed on the	calendar of the	: Magistrate Juc	lge.
			Clerk, U. S. D	istrict Court	
December 10, 2013 By MDAVIS					
	Date		Deputy Clo	erk	
		NOTICE TO COU	INSEL		
	tice must be served with is notice must be served		plaint on all de	fendants (if a re	emoval action is
Subsequent doc	uments must be filed a	t the following location	on:	<i>f</i>	
-	Division	Southern Division 411 West Fourth St., St Santa Ana, CA 92701	e 1053	Eastern Division 3470 Twelfth S Riverside, CA 9	treet, Room 134
Failure to file at	the proper location wi	ll result in your docu	ments being re	turned to you.	

## Case 5:13-cv-022 (19) 1/50 STIATES DISTRICT CONTROLLD STRICT OF RAGIO CIVIL COVER SHEET

I. (a) PLAINTIFFS ( Che	eck box if you are repr	esenting yourself 🔲 )	DEFENDANTS	( Check box if you are re	presenting yourself 🔲 )	
Richard Perez			Marigold Financial	LLC .		
					F#	
<ul><li>(b) Attorneys (Firm Name are representing yourself,</li></ul>	, Address and Telepho provide same inform	one Number. If you ation.)	(b) Attorneys (Firn	n Name, Address and Telep ourself, provide same infor	phone Number. If you	
Tammy Hussin, 6404 Mer	in Drive, Carlsbad, CA	92011; (855) 301-2300 e:	xt.	oursell, provide same infor	matjori.	
<ul> <li>5514; of counsel to Lember Floor, Stamford, CT 06905</li> </ul>		1100 Summer Street, Thi	rd			
ricor, ctarmora, or cosoc	, (203) 000-2200					
II. BASIS OF JURISDIC	TION (Place an X in c	ne box only.)	II. CITIZENSHIP OF PE	RINCIPAL PARTIES-For D	Diversity Cases Only	
M 1 HS Covernment	: C 3 Endoral O	ucetion (II.C	<u> P</u>	ox for plaintiff and one for d TF DEF Incorporated or	r Principal Place PTF DEF	
1. U.S. Government Plaintiff		uestion (U.S. t Not a Party)	itizen of This State	of Business in the		
			itizen of Another State		nd Principal Place 5 5 5	
2. U.S. Government		, i	itizen or Subject of a	of Business in A		
Defendant	of Parties in	ltem III) F	oreign Country L	_ 3 3 Foleigii Nadoli	6 6	
IV. ORIGIN (Place an X	• •	<u>'</u>			AALIEI	
	Removed from State Court	3. Remanded from Appellate Court		ansferred from Another	. Multi- District	
rroceeding. —	Mate Court —	Appellate Court —	neopened — Di	strict (Specify)	tigation	
V. REQUESTED IN COM	APLAINT: JURY DE	MAND: X Yes	No (Check "Yes" o	nly if demanded in com	plaint.)	
CLASS ACTION under	F.R.Cv.P. 23:	Yes No		NDED IN COMPLAINT:	\$ 25.000	
					ctional statutes unless diversity.)	
15 USC 1692 - Violations	of the Fair Debt Collect	on Practices Act	g and mile a whole teaterner	ne or enase, bottor ene jurisan	edorial statutes amess diversity.	
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VII. NATURE OF SUIT (	Place an X in one bo	ox only).		·		
OTHER STATUTES	CONTRACT	REAL PROPERTY CONT.	IMMIGRATION	PRISONER PETITIONS	PROPERTY RIGHTS	
375 False Claims Act	110 Insurance	240 Torts to Land	462 Naturalization Application	Habeas Corpus:	820 Copyrights	
Heapportionment	120 Marine	245 Tort Product Liability	☐ 465 Other	463 Alien Detainee 510 Motions to Vacate	830 Patent	
410 Antitrust	130 Miller Act	290 All Other Real Property	☐ Immigration Actions	L- Sentence	840 Trademark	
430 Banks and Banking	140 Negotiable Instrument	TORTS	TORTS PERSONAL PROPERTY	530 General 535 Death Penalty	SOCIAL SECURITY  861 HIA (1395ff)	
A50 Commerce/ICC	150 Recovery of Overpayment &	PERSONAL PROPERTY	370 Other Fraud	Others	862 Black Lung (923)	
☐ 460 Deportation	Enforcement of	310 Airplane 315 Airplane	371 Truth in Lending	540 Mandamus/Other	863 DIWC/DIWW (405 (g))	
470 Racketeer Influ-	Judgment	☐ Product Liability	380 Other Personal	550 Civil Rights	864 SSID Title XVI	
<ul><li>□ enced &amp; Corrupt Org.</li><li>IX 480 Consumer Credit</li></ul>	151 Medicare Act	Slander	Property Damage  385 Property Damage	555 Prison Condition	865 RSI (405 (g))	
	152 Recovery of Defaulted Student	330 Fed. Employers'	Product Liability	Conditions of	FEDERAL TAX SUITS	
490 Cable/Sat TV 850 Securities/Com-	Loan (Excl. Vet.)	340 Marine	BANKRUPTCY	Confinement FORFEITURE/PENALTY	870 Taxes (U.S. Plaintiff or	
☐ modities/Exchange	153 Recovery of Overpayment of	345 Marine Product	USC 158	625 Drug Related	L-J Defendant) 	
890 Other Statutory	Vet. Benefits	350 Motor Vehicle	423 Withdrawal 28 USC 157	Seizure of Property 21 USC 881		
891 Agricultural Acts	160 Stockholders' Suits	355 Motor Vehicle	CIVIL RIGHTS	690 Other		
893 Environmental	190 Other	Product Liability 360 Other Personal	440 Other Civil Rights			
☐ Matters ☐ 895 Freedom of Info.	Contract	Injury	☐ 441 Voting	710 Fair Labor Standards		
L Act	195 Contract Product Liability	│	442 Employment	720 Labor/Mgmt.		
896 Arbitration	196 Franchise	365 Personal Injury- Product Liability	443 Housing/ Accomodations	Relations 740 Railway Labor Act		
899 Admin. Procedures	REAL PROPERTY	367 Health Care/	445 American with Disabilities-	751 Family and Medical		
Act/Review of Appeal of Agency Decision	210 Land Condemnation	Pharmaceutical Personal Injury	Employment	Leave Act		
☐ 950 Constitutionality of	220 Foreclosure	Product Liability  368 Asbestos	446 American with Disabilities-Other	790 Other Labor Litigation		
State Statutes	230 Rent Lease & Ejectment	Personal Injury Product Liability	448 Education	791 Employee Ret. Inc.		
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FOR OFFICE USE ONLY:	Case Number:	_tDCV13-	-2265			
CV-71 (09/13)	-	CIVI	L COVER SHEET		Page 1 of 3	

## Case 5:13-cv-02265-VAP-DTB Document 1 Filed 12/10/13 Page 13 of 14 Page ID #:13 UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA

## **CIVIL COVER SHEET**

VIII. VENUE: Your answers to the questions below will determine the division of the Court to which this case will most likely be initially assigned. This initial assignment is subject to change, in accordance with the Court's General Orders, upon review by the Court of your Complaint or Notice of Removal.

Question A: Was this case removed from	STATE CASE WAS PENDING IN THE COUNTY OF			INITIAL DIVISION IN CACO IS:					
state court? ☐ Yes 🔀 No	Los Angeles				Western				
If "no, " go to Question B. If "yes," check the	Ventura, Santa Barbara, or San Luis Obispo				Western				
box to the right that applies, enter the corresponding division in response to	☐ Orange				Southern				
Question D, below, and skip to Section IX.		Riverside or San Bernardino			Eastern				
Question B: Is the United States, or one of		Webs Planted draws average	2616	av Mär a	e specificace to a special to				
Its agencies or employees, a party to this action?					jencies of employees, is a party, is it:		INITIAL		
		A PLAINTIFF?			A DEFENDANT?		DIVISION IN CACD IS:		
Yes 🔀 No	1	Then check the box below for the county in which the majority of DEFENDANTS reside.		Then check the box below for the co which the majority of PLAINTIFFS					
If "no," go to Question C. If "yes," check the		Los Angeles		_	Angeles		Western		
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Question Cr. Location of Los Ar plaintiffs, defendants, and claims?	igele hty		Grange	County	Riverside or San Bernardino Counties		de the Central ct of California	- Other	
Indicate the location in which a majority of plaintiffs reside:	<u> </u>								
Indicate the location in which a majority of defendants reside:	]			]	$\boxtimes$				
Indicate the location in which a majority of claims arose:				]					
					Pragratic Committee				
C.1. Is either of the following true? If so, c	1eck	the one that applies:	C.2. Is	either o	f the following true? If	so, check the	one that applies:		
2 or more answers in Column C			2 or more answers in Column D						
only 1 answer in Column C and no	answ	vers in Column D	only 1 answer in Column D and no answers in Column C						
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SOUTHERN DIV Enter "Southern" in response t	ioiz	N.	EASTERN DIVISION. Enter "Eastern" in response to Question D, below.						
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**CIVIL COVER SHEET** 

CV-71 (09/13)

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## Case 5:13-cv-02265-VAP-DTB Document 1 Filed 12/10/13 Page 14 of 14 Page ID #:14 UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA

#### **CIVIL COVER SHEET**

IX(a)	. IDENTICAL CAS	SES: Has this act	ion been previously filed in this court and dismissed, remanded or closed?	$\boxtimes$	NO		] YES					
	If yes, list case numb	per(s):										
IX(b)	. RELATED CASE	<b>S</b> : Have any case	es been previously filed in this court that are related to the present case?	$\boxtimes$	NO		YES					
	If yes, list case numb	per(s):					<u>.</u>					
Civ	il cases are deemed i	elated if a previou	usly filed case and the present case:									
(Ch	eck all boxes that app	ly) 🔲 A. Arise fi	rom the same or closely related transactions, happenings, or events; or									
		B. Call for	B. Call for determination of the same or substantially related or similar questions of law and fact; or									
		C. For oth	ner reasons would entail substantial duplication of labor if heard by different judges; o	r								
		D. Involve	D. Involve the same patent, trademark or copyright <u>, and one</u> of the factors identified above in a, b or calso is present.									
other but Is	naners as required by	law. This form, app ne Court for the pur	Civil Cover Sheet and the information contained herein neither replace nor supplement or over by the Judicial Conference of the United States in September 1974, is required repose of statistics, venue and initiating the civil docket sheet. (For more detailed instructive Cases:	pursuan	t to Loca	l Rule 3-	1 is not filed					
ı	Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action									
	861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))									
	862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)									
•	863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405 (g))									
	863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))									
	864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, amended.									
	865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social S (42 U.S.C. 405 (g))	Security .	Act, as an	nended.						